The Lyell McEwin Hospital

Information for country patients and families

Government of South Australia
SA Health

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The Lyell McEwin Hospital

The Lyell McEwin Hospital (LMH) is a 257-bed acute care facility located on Haydown Road in Elizabeth Vale, in the northern suburbs of Adelaide.

Many patients from rural areas receive treatment at LMH. As someone who may be unfamiliar with the area, this booklet has been created to provide you with useful information, to assist you in locating accommodation and other important and essential amenities and services in the local area.

Home Link Coordinator—Rural and Medical

The Home Link Coordinator at LMH is a registered nurse who can assist you in a number of ways, including helping you to find accommodation and transport during your stay, as well as coordinating supports in your local community upon discharge from the hospital, if required.

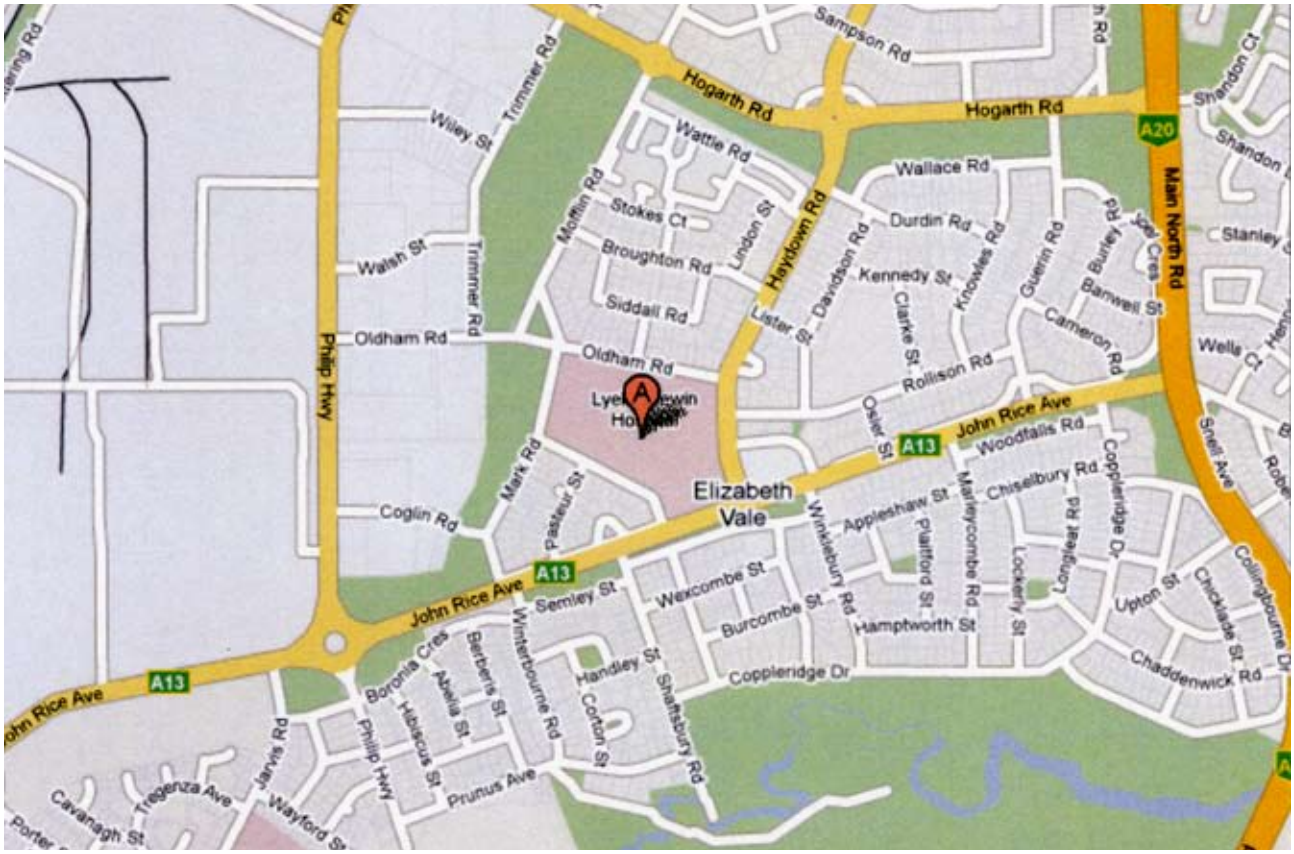
The Home Link Coordinator is available Monday to Friday, 8am-4pm, to assist all rural and remote patients and their relatives.

To contact the Home Link Coordinator, telephone **8182 9000** or **0401 671 433**. On weekends the Emergency Department Liaison Nurses may be able to assist you. They can be contacted on **0401 692 646** and are available between 8am and 3.30pm.

Location

The Lyell McEwin Hospital is located on Haydown Road, Elizabeth Vale, approximately 22 kilometres north of the Adelaide CBD.

For details on current bus routes and timetables, please visit the Adelaide Metro website at www.adelaidemetro.com.au



Accommodation

While receiving treatment at LMH, patients and/or family members often require accommodation close to the hospital. The following list of accommodation options is not exclusive, however it will give you a good idea of the range and type of accommodation available within close proximity to the hospital.

Elizabeth Motor Inn

582 Main North Road, Elizabeth
Reservation free call 1800 066 288

The Elizabeth Motor Inn is a five minute drive from LMH and is located within walking distance to Elizabeth Shopping Centre.

Consisting of 30 ground floor units, including one unit with full disability access and facilities, the Elizabeth Motor Inn also provides all the usual motel facilities. People attending LMH can receive a 10% discount on accommodation at the Elizabeth Motor Inn.

www.elizabethmotorinn.com

Mawson Lakes Hotel and Function Centre

10 Main Street, Mawson Lakes
Tel: (08) 8360 3500

The Mawson Lakes Hotel and Function Centre is a 20 minute drive from LMH and offers 63 luxury, serviced apartments, self contained rooms and suites.

www.mawsonlakeshotel.com.au

Gawler Caravan Park

Main North Road, Gawler
Tel: (08) 8522 3805

The Gawler Caravan Park is a 20 minute drive from LMH and is also located within walking distance to the Gawler train line. A connecting bus (bus number 205 or 224) from Elizabeth Train Station will take you to the LMH.

The Gawler Caravan Park includes the following accommodations options:

- ensuite cabins, five and six berth
- one cabin with wheelchair access and ensuite, four berth
- one four berth unit
- one two berth unit
- one deluxe cabin, seven berth.

Linen hire is available.

www.gawlercaravanpark.com.au

Highway 1 Caravan and Tourist Park

Port Wakefield Road, Bolivar
Tel: (08) 8250 3747

The Highway 1 Caravan and Tourist Park is a 15 minute drive from LMH and includes the following accommodation options:

- deluxe double and family units
- medium family units
- budget units
- cabins
- powered and unpowered sites.

Linen hire is available.

Northern Star Retreat

140 Fenden Road, Salisbury Park

Reservation free call 1800 350 480

Tel: (08) 8235 7000

The Northern Star Retreat is a 10 minute drive from LMH and accommodates six people. The fully self-contained retreat includes three bedrooms, one bathroom, a living room, kitchen, dining and pergola areas, as well as a single covered garage.

The Northern Star Retreat is provided by the Cancer and Bowel Research Trust. Availability may be limited, so please allow plenty of time to book.

www.cancerresearch.org.au

Old Spot Hotel

1955 Main North Road, Salisbury Heights

Tel: (08) 8258 2096

The Old Spot Hotel is a five minute drive from LMH. Recently refurbished, the hotel includes five rooms with double and single beds. The hotel is not accessible to wheelchair users, as all rooms are located upstairs.

Smithfield Hotel Motel

1 Main North Road, Smithfield

Tel: (08) 8254 6011

The Smithfield Hotel Motel is a 10 minute drive to LMH and consists of six units, all with ensuite and tea and coffee making facilities. Although units are on ground level, there are no disabled facilities available.

Rose and Crown Hotel

100 Phillip Highway, Elizabeth South

Tel: (08) 8255 2233

The Rose and Crown Hotel is a five minute drive from the LMH and offers:

- nine rooms with ensuite, a double bed and a fold out, single bed
- one unit with ensuite and separate kitchen
- no wheelchair access as rooms are located up stairs.

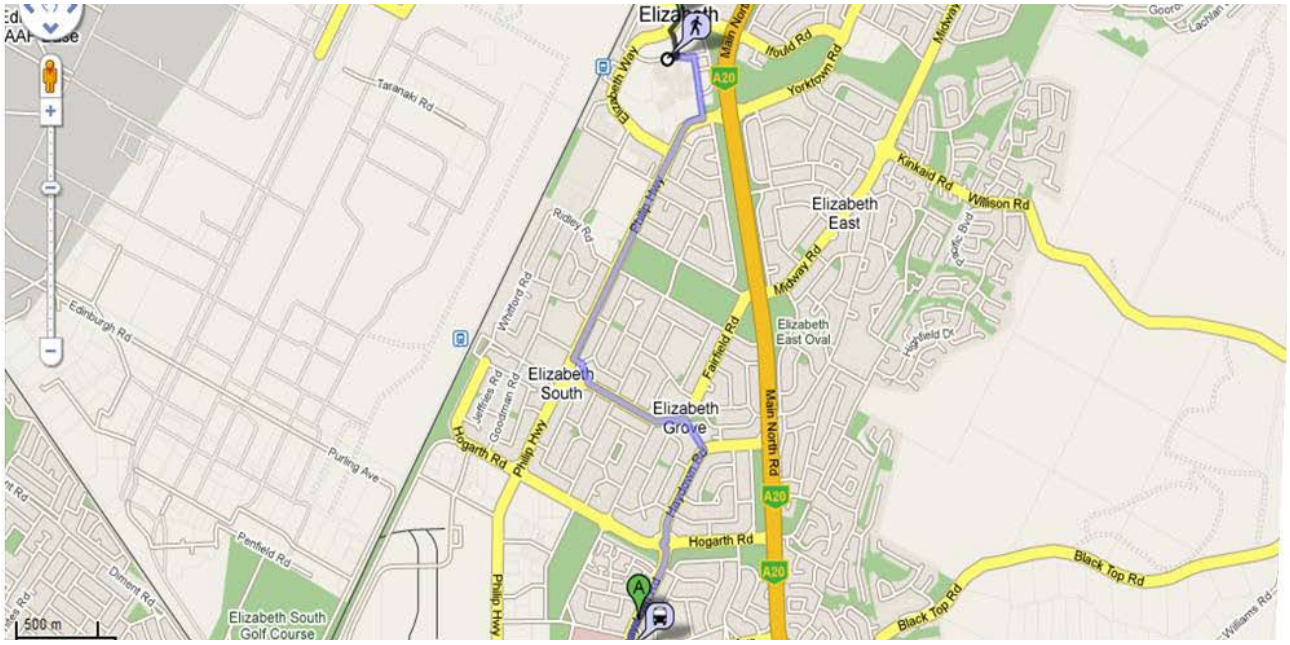
www.roseandcrown.hotel@alhgroup.com.au

Shopping and services

The Elizabeth Vale Shopping Centre is located across the road from the Lyell McEwin Hospital on Haydown Road, and includes an IGA (with ATM), a post office, café and an equipment provider.

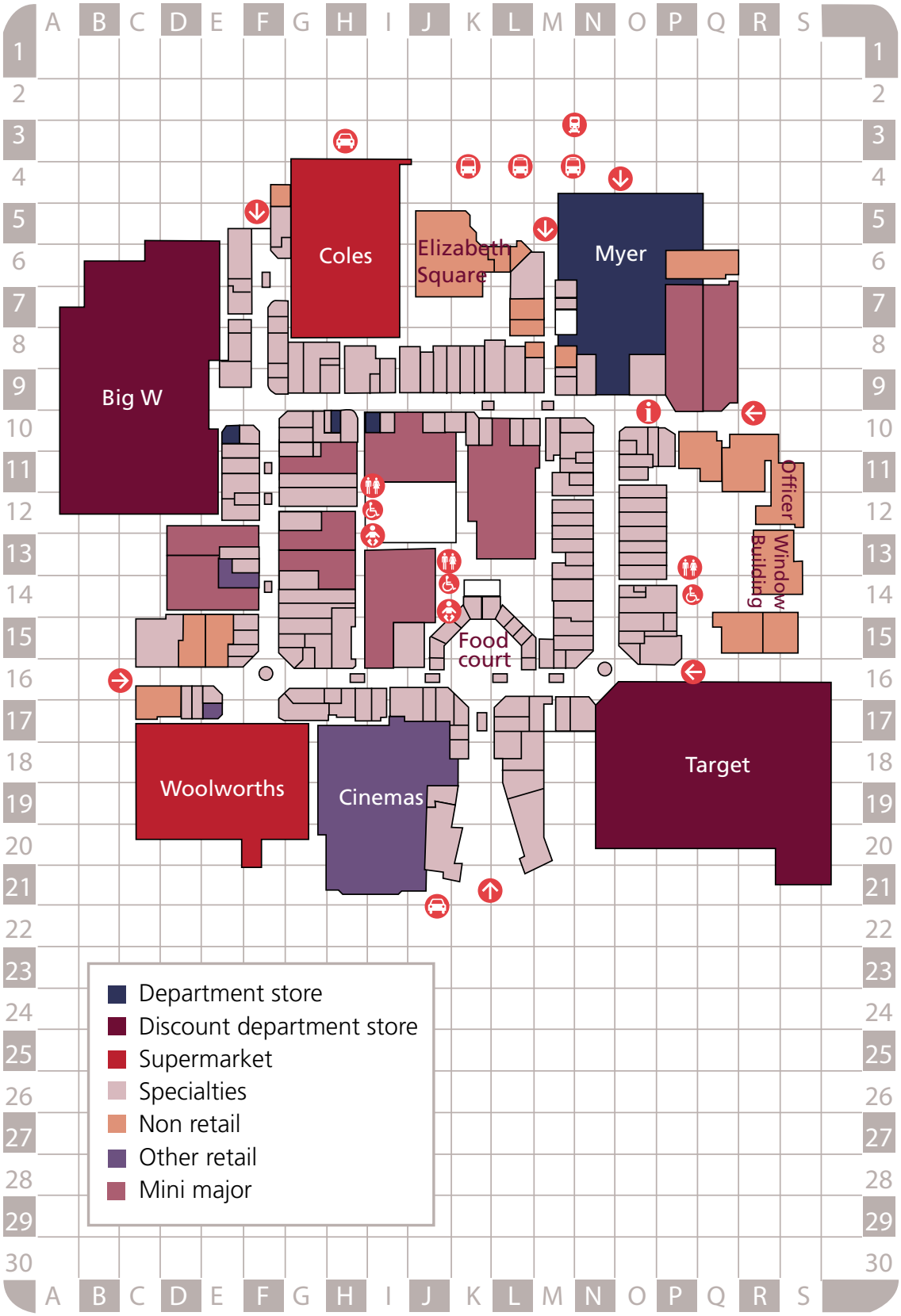
Elizabeth Shopping Centre is the closest large shopping centre to the LMH and is located off Main North Road in Elizabeth. Elizabeth Shopping Centre contains banking facilities, clothing, food and retail outlets, as well as major department stores and can be easily accessed by bus from Haydown Road.

Bus routes T500, 224, 400 and 205 will take you to Elizabeth Shopping Centre.



Bus route from LMH - Haydown Road to Elizabeth Shopping Centre

Elizabeth Shopping Centre



How am I getting home?

Please note, you are responsible for organising your transport home. If you were transported to LMH by the Royal Flying Doctor Service or road ambulance from a rural area, you may not necessarily be able to utilise this service to return home.

The Royal Flying Doctor Service and road ambulances are emergency services and can only transport you home if medically required. Approval is required by the medical staff for use of these services, and patients are often responsible for the cost. Please plan ahead and make private arrangements for your trip home if you are well enough to travel by car, bus, train or commercial flight.

Some assistance is available and you may be eligible for financial reimbursement via a state funded patient assisted transport scheme. Please ask the nursing staff to contact the LMH Home Link Coordinator - Medical and Rural for more information.

Patient Assistance Transport Scheme

The South Australian Patient Assistance Transport Scheme (PATS) provides some financial assistance to country patients and approved escorts. PATS reimburses the cost of travel and accommodation when country patients are required to travel more than 100 kilometres each way to receive specialist medical treatment that is not available at their nearest medical centre.

If you are eligible for the scheme, please ask your local doctor to sign your PATS form prior to attending specialist services. For more information on the PATS, and to check your eligibility, contact your regional PATS office or Health Consumer Support Office on (free call) 1800 188 115.

Emergency transfer

Emergencies can take anyone by surprise. If you have been transferred to LMH in an emergency situation and are concerned about certain issues ie clothing, your pets and your home situation, please contact the Home Link Coordinator.

Community Passenger Networks

Some areas of rural South Australia have Community Passenger Networks that may be able to assist you in getting to and from Adelaide. Please contact the coordinator of your local service to discuss availability of service and eligibility.

Service	Address	Telephone
Barossa Regional Community Transport Scheme	Nuriootpa	(08) 8563 8411
Eyre Peninsula Community Transport Network	Port Lincoln	(08) 8683 0551
Hills Community Transport	Mt Barker	(08) 8391 7234
Kangaroo Island Community Passenger Network	Kingscote	(08) 8553 3231
Mid North Regional Passenger Transport Service	Clare	(08) 8842 1677
Murray Mallee Community Transport Scheme	Tailem Bend	(08) 8572 4288
Northern Passenger Transport Network	Melrose	(08) 8666 2255
Riverland Community Transport Scheme	Berri	1800 334 882
South East Community Passenger Network	Mt Gambier	(08) 8725 3622
Southern Communities Transport Scheme	Victor Harbour	(08) 8551 0760
Yorke Peninsula Community Transport	Minlaton	1300 132 932

Country Bus Service

Bus service	Telephone
Greyhound Pioneer	13 20 30
Premier Stateliner Coach Group	(08) 8415 5555

If you have any questions or concerns, please contact the Home Link Coordinator on 8182 9000 or 0401 671 433, Monday to Friday.

Adelaide Airport and commercial flights

Adelaide Airport is located in Brooklyn Park, approximately 60 minutes by car from LMH. A taxi to the airport from the LMH will cost approximately $55.

When booking your flight, please notify the airline if you require a wheelchair. A medical certificate may be required by the airline if you have had surgery.

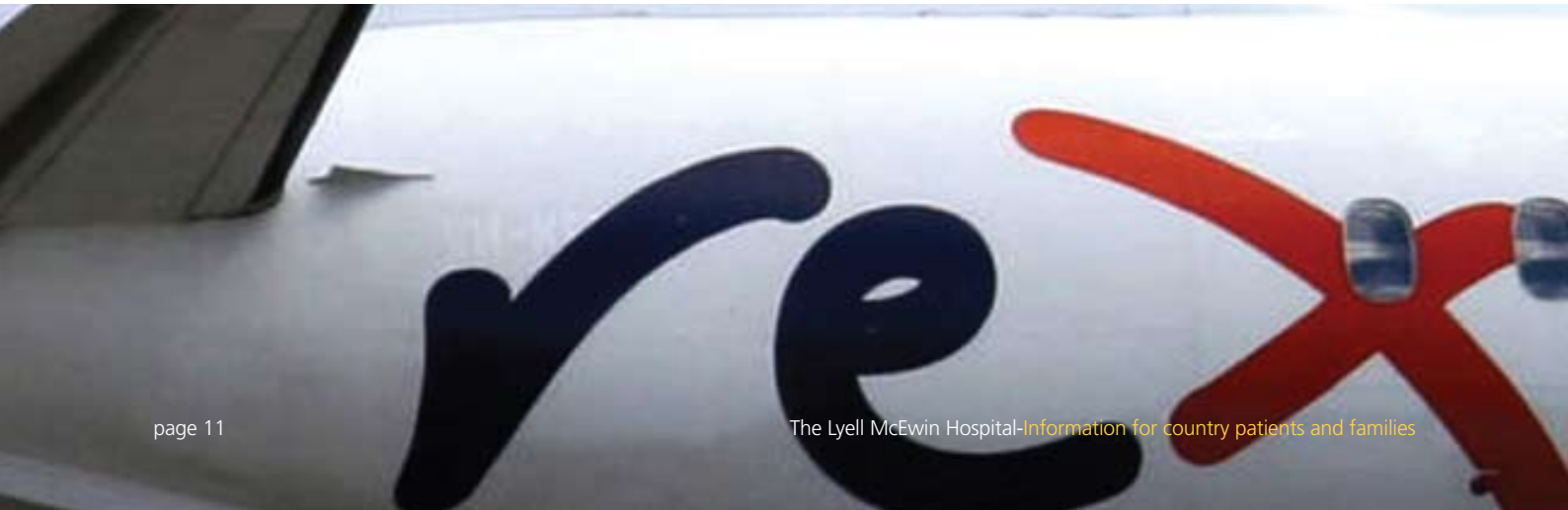
Please ask the staff if you require any assistance with booking flights.

When using commercial airlines and electronic ticketing, please ensure that you request a Tax Invoice.

Airlines

Destination	Airline	Telephone
Broken Hill	REX	13 17 13
Ceduna	REX	13 17 13
Coober Pedy	REX	13 17 13
Kingscote	REX	13 17 13
Leigh Creek	Air South	(08) 8234 3244
Mildura	Sharp Airlines	1300 55 66 94
Mildura	REX	13 17 13
Mt Gambier	REX	13 17 13
Olympic Dam	REX	13 17 13
Port Augusta	Sharp Airlines	1300 55 66 94
Port Lincoln	REX	13 17 13
Whyalla	REX	13 17 13

For more information and bookings
www.regionalexpress.com.au (REX)
www.sharpairlines.com.au
www.airsouth.com.au



Visiting times

LMH visiting hours are from 10am to 12pm, and 3pm to 8pm daily. Visiting hours on the wards are generally negotiable, however please speak to the ward nursing staff regarding the best times for relatives or friends to visit.

If friends and family are travelling long distances to see you in the ward, it may be wise for them to check with the nursing staff in advance, to see whether you will be available.

It is important that visitors leave by 8pm to ensure that patient's receive adequate rest, unless visiting times have been discussed with the staff. Please observe any requests from staff regarding visiting hours.

Public telephones

Pay phones are located at the hospital's main entrance and also at the Haydown Road entrance to the hospital (the old entrance).

Patients are able to use the telephones provided at their bedside on selected wards where they can use phone cards, but bedside telephone are not available on all wards. Phone cards can be purchased at the hospital kiosk.

Valuables and personal effects

Please avoid bringing any valuables or large sums of money to the hospital with you. If you do bring valuables to the hospital, the nursing staff can assist you in organising their safe keeping by placing your belongings in the hospital safe. Please remember to organise collection of your belongings prior to your discharge. LMH cannot accept responsibility for the loss of, or damage to, any property you choose to keep at your bedside.

Kiosk

The hospital kiosk is located at the Haydown Road entrance to the hospital (the old entrance), and is open Monday to Friday, 9am to 7pm, and Saturday and Sunday, 10am to 6.30pm.

The kiosk provides a large variety of items including hot and cold food, drinks, flowers and magazines. A phone card for patient use can also be purchased here. There is also a gift shop located at the hospital's Women's Health entrance.

Interpreter service

An external interpreting service is available to non-English speaking patients and their families. If you require information in another language, including sign language, please inform hospital staff. For non-English speaking patients, the use of an interpreter will allow you to make informed decisions regarding your treatment. Hospital staff may not be available for interpreting all languages and, if so, they will only be used in emergency situations.

General information

Service	Address	Telephone
Hairdresser	44 John Rice Ave, Elizabeth Vale	8255 1142
Primary Dental Elizabeth	30 Phillip Hwy, Elizabeth	8256 8030
Elizabeth Medical Centre	Suite 2/25 Phillip Hwy, Elizabeth	8255 9700
Laundry	Elizabeth South Laundromat Shop 5b/100 Phillip Hwy,Elizabeth South, SA	8252 5326
Centrelink Elizabeth	4 Langford Drive, Elizabeth, SA	8307 4899
Centrelink Salisbury	30 Gawler St, Salisbury, SA	8307 5599
ATM	Available at LMH main entrance	

Aboriginal health services

Muna Paiendi Community Health Service

Telephone: (08) 8182 9206

Corner of Haydown Road and Oldham Road, Elizabeth Vale, SA, 5112.

Muna Paiendi provides services for Aboriginal and Torres Strait Islander people, Monday to Friday, 8:45am-5pm.

Nunkuwarrin Yunti

Telephone: (08) 8254 5300

20-30 Brady Street, Elizabeth Downs, SA, 5113.

Nunkuwarrin Yunti provides health care and community support services to Aboriginal and Torres Strait Islander people.

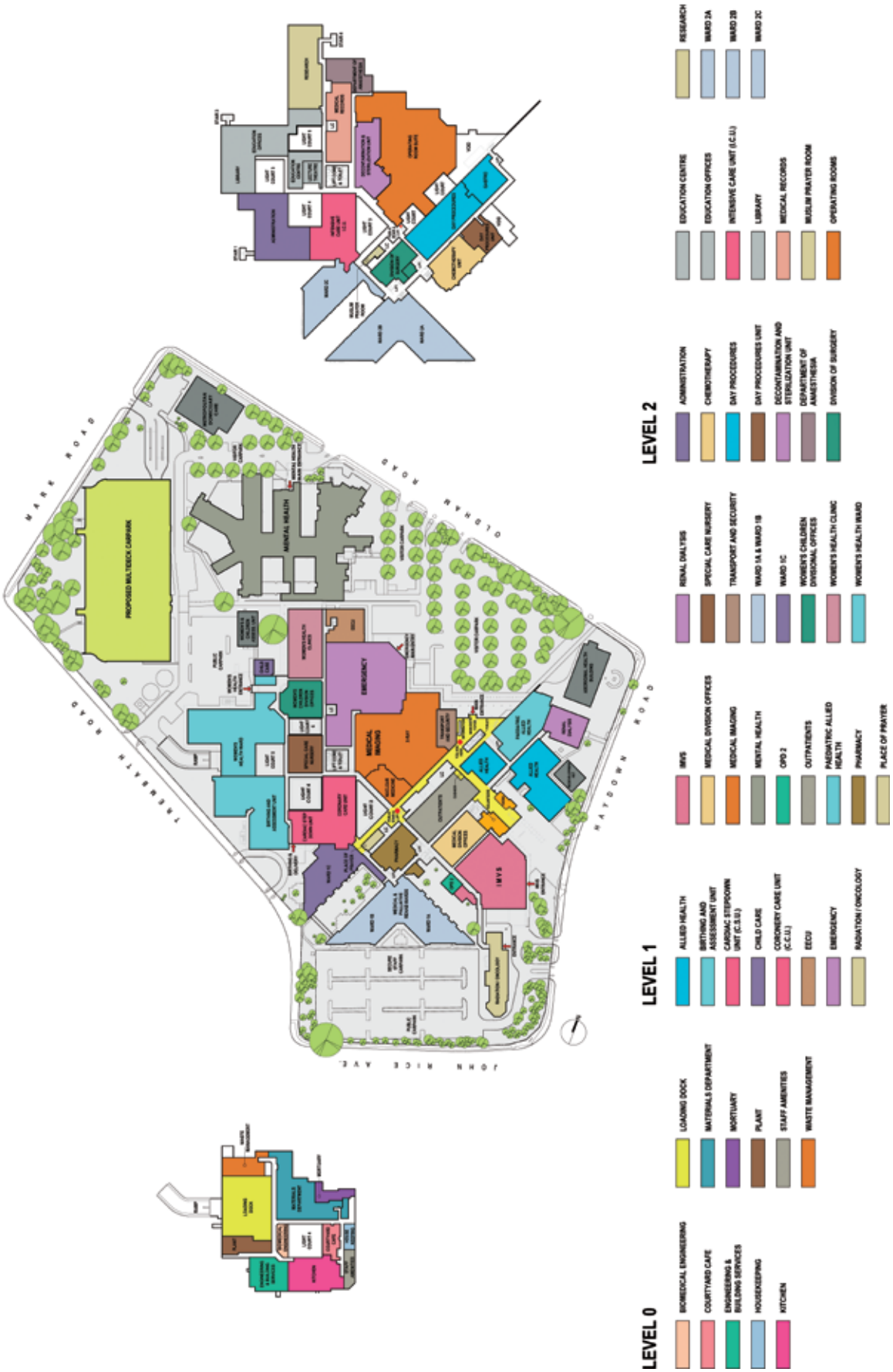
Aboriginal Stepdown Unit – Kangawadli

Telephone: (08) 8342 2250

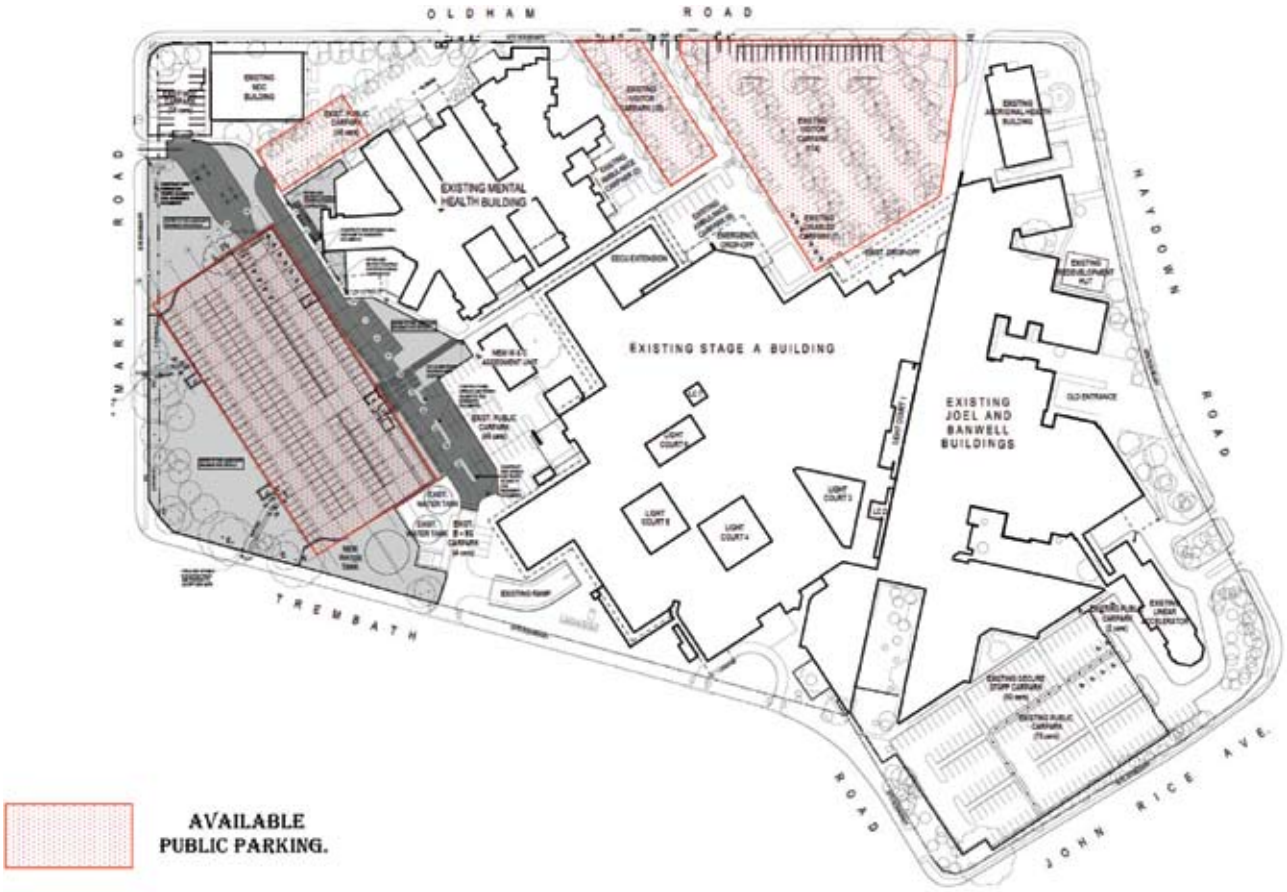
2 Clements Street, Dudley Park, SA, 5008.

Kangawadli is a facility for rural and remote Aboriginal patients who travel to Adelaide for acute care services. Kangawadli provides a safe and culturally appropriate place for indigenous consumers while they recover during their initial discharge from hospital, or while they are receiving treatment.

LMH map


LYELL McEWIN HOSPITAL DIRECTORY BOARD
MARK ROAD
OLDHAM ROAD
TREMBATH ROAD
WAYDOWN ROAD
JOHN RICE AVE.
PROPOSED MULTIDECK CARPARK
MENTAL HEALTH
EMERGENCY
MEDICAL IMAGING
IMVS
LEVEL 0
BIOMEDICAL ENGINEERING
COURTYARD CAFE
ENGINEERING & BUILDING SERVICES
HOUSEKEEPING
KITCHEN
LOADING DOCK
MATERIALS DEPARTMENT
MORTUARY
PLANT
STAFF AMENITIES
WASTE MANAGEMENT
LEVEL 1
ALLIED HEALTH
BIRTHING AND ASSESSMENT UNIT
CARDIAC STEPDOWN UNIT (C.S.U.)
CHILD CARE
CORONERY CARE UNIT (C.C.U.)
EECU
EMERGENCY
RADIATION / ONCOLOGY
IMVS
MEDICAL DIVISION OFFICES
MEDICAL IMAGING
MENTAL HEALTH
OPD 2
OUTPATIENTS
PAEDIATRIC ALLIED HEALTH
PHARMACY
PLACE OF PRAYER
RENAL DIALYSIS
SPECIAL CARE NURSERY
TRANSPORT AND SECURITY
WARD 1A & WARD 1B
WARD 1C
WOMEN'S CHILDREN DIVISIONAL OFFICES
WOMEN'S HEALTH CLINIC
WOMEN'S HEALTH WARD
LEVEL 2
ADMINISTRATION
CHEMOTHERAPY
DAY PROCEDURES
DAY PROCEDURES UNIT
DECONTAMINATION AND STERILIZATION UNIT
DEPARTMENT OF ANAESTHESIA
DIVISION OF SURGERY
EDUCATION CENTRE
EDUCATION OFFICES
INTENSIVE CARE UNIT (I.C.U.)
LIBRARY
MEDICAL RECORDS
MUSLIM PRAYER ROOM
OPERATING ROOMS
RESEARCH
WARD 2A
WARD 2B
WARD 2C

Car parking at LMH



LMH social work and counselling

Telephone: (08) 8182 9910, 8:30am-4:30pm, Monday to Friday. The LMH Emergency Department will provide cover until 8pm on weekdays.

The Social Work Department at LMH will accept professional and self-referrals for patients receiving services from LMH.

Palliative Care and Mental Health social workers are contactable via the main hospital switchboard on (08) 8182 9000.

Volunteer service

The Lyell McEwin Regional Volunteer Association provides a number of different services throughout the hospital to support patients. The kiosk, located in the foyer of the LMH's old main entrance off Haydown Road, is operated by the volunteers and provides take away food and drink.

Country patients and their families are able to receive a Lyell McEwin Sponsorship Card, which gives them a 10% discount on purchases at the Mawson Lakes Hotel for meals and accommodation, Darshana's Tea and Curry House (in Mawson Lakes) and the Louisiana Tavern (in Elizabeth).

If you require assistance from the volunteer association, or to find out more, please contact (08) 8182 9651, or ask the nursing staff to contact them on your behalf.

www.lyellmcewinvolunteers.org.au

Disclaimer *The Lyell McEwin Hospital does not endorse any of the services or businesses listed within this guide. This information has been provided for information only, and readers should conduct their own research to ensure these services are appropriate to their needs.*

For more information

Lyell McEwin Hospital
Home Link Coordinator
Rural and Medical

Telephone: 8182 9000 or 0401 671 433

Non-English speaking: for information in languages other than English, call the Interpreting and Translating Centre on (08) 8226 1990 and ask them to call the Lyell McEwin Hospital. This service is free.

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